

Teemane  
Club



AIR BOTSWANA

*Going your way*

## **Dear**


Welcome and welldone, you have landed on the Gold Tier, with even more ways to enjoy your membership benefits. It is valid for one year. You are only 15000 miles away from being a Diamond.

## **Bonus Miles**

You automatically gained with 500 Bonus Miles as you attained your Gold status.

## **Tier Activity Bonus**

To help you to achieve the 15000 miles within one year we have increased your earning pattern, each time you fly you will get an additional 50% of the actual miles.

A close-up photograph of a Black woman, a flight attendant, smiling warmly. She is wearing a white pinstriped shirt, a blue vest, and a blue and white patterned scarf. She is holding a small, rectangular card with both hands. The card has a yellow and orange design with a stylized bird or flame motif. The background is a blurred office or airport setting with a person in a dark suit walking away in the distance.

Log on to [www.airbotswana.co.bw](http://www.airbotswana.co.bw)  
at your convenience to claim your missing miles.

## **Experience a dedicated and personalised service**

### **Express Check-in Counter and Luggage Tagging**

Queue no more; we have dedicated express check-in counters just for you , and to reduce your luggage waiting period we have luggage tags that will be tagged to your luggage at check-in and your luggage will be offloaded first.

### **Excess Baggage**

At Gold you are allowed an extra 10 kg Baggage Allowance for free.



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Teemane Club  
Gold & Diamond Members  
**Priority Check-in**



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## Lounges

Unwind at our own Pula Lounge at Sir Seretse Khama International Airport and Shongololo Lounge at ORT Airport in Johannesburg; enjoy our complimentary snacks, hot beverages with a range of premium coffees & health teas, cold beverages from soft drinks to alcoholic. It is open for the first flight until the last flight out. You can request for your Teemane account status and updates from our staff at the lounge.

Whilst at the lounge you can get TV entertainment with DSTV channels and free wifi.

## **Burn 1000 miles for your Companion**

You are now allowed to burn 1000 miles to invite a companion of your choice at the lounge. This is only limited to our own operated lounges in Botswana.









## Enjoy your rewards

At your convenience you can log into your account and request for your redemption, if you have sufficient miles, it will allow you and once you have finished the process we will automatically be notified on our side. We will issue you with an award which you will use to be issued with a ticket. Alternatively a redemption form is loaded on our website, download, complete and either fax or email to us.

You are free to redeem for any companion of your choice.

Should you not have enough miles on your account you can purchase more miles, miles are sold in batches 1000 miles costs P300 only. However you should have at least 50% miles of the redemption value in your account from normal transactions.

We encourage you to book your award ticket at least 5 days before your intended travel date for your convenience, this way you will be guaranteed a seat and have a hassle free travel.

**NB:** Miles not used will expire after 5 years, so please make use of your miles.



# Personalised service

how can we help you?





## Teemane Offices

Tel: +267 368 8410/592/407 | Fax: +267 3974 802

Email: [teemaneclub@airbotswana.co.bw](mailto:teemaneclub@airbotswana.co.bw)

Website: [www.airbotswana.co.bw](http://www.airbotswana.co.bw)

